



PRESS STATEMENT**FOR IMMEDIATE RELEASE****2 August 2022****Sarawak Metro now welcomes public feedback via Talikhidmat**

KUCHING: In efforts to continuously improve its service, Sarawak Metro Sdn Bhd has added Talikhidmat as another platform for members of the public to provide their feedback.

Through Talikhidmat, which is the Sarawak Government's public service helpline, Sarawak Metro also hopes to better serve the community in the Greater Kuching area, especially when physical works on the Kuching Urban Transportation System (KUTS) Project commences in a couple of months' time.

With the addition Talikhidmat helpline, members of the public can send their feedback with regard to Sarawak Metro's services by calling 082-555999 or sending SMS to 62999.

Apart from using Talikhidmat, members of the public can also communicate to Sarawak Metro via the company's website (www.mysarawakmetro.com) or email (info@mysarawakmetro.com) or even through the company's social media accounts.

Sarawak Metro, a wholly-owned subsidiary of Sarawak Economic Development Corporation, has been entrusted by the Sarawak Government to develop the KUTS Project, which aims to ease traffic congestion in the Greater Kuching area.

The project also aims to realise the Sarawak Government's aspiration to modernise and decarbonise land public transport.

To realise the Government's aspiration of having a sustainable public transportation that also addresses climate change issues, Sarawak Metro will adopt the use of vehicles powered by hydrogen fuel cells for the KUTS Project.

The move is also in line with the Government's aspiration of developing a hydrogen economy, and currently Sarawak Metro is implementing the trial operations of a hydrogen bus service in Kuching city, in preparation for the operations of the KUTS' Autonomous Rapid Transit (ART) and feeder buses.

The KUTS Project will be developed in phases, with Phase 1 involving one line from Rembus in Kota Samarahan to the city centre; one line from Kuching Sentral to Pending; and one line from Pending to the Santubong Peninsula.

Revenue service for Phase 1 of the KUTS Project is scheduled to commence gradually, starting from the fourth quarter of 2025.

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Sarawak Metro Sdn Bhd is a wholly-owned subsidiary of Sarawak Economic Development Corporation.