

## For Immediate Release

Press Release

8 January 2025

### Sarawak Metro meets delegation from UNIONS

**KUCHING:** Sarawak Metro Sdn Bhd (Sarawak Metro) received a delegation from the Sarawak Integrity and Ombudsman Unit (UNIONS) at its corporate office here, yesterday (7 Jan).

Sarawak Metro Chief Executive Officer Ts Mazli Mustaffa was on hand to welcome the eight-member delegation, which was led by Sarawak Chief Ombudsman, Dato Sri Abdul Ghafur Shariff. During the meeting, Sarawak Metro gave a presentation on its efforts to enhance its corporate governance and organisational integrity, particularly its journey in obtaining the Anti-Bribery Management System ISO 37001:2016 Standards certification.

Apart from that, the delegation was briefed on the development and progress of the Kuching Urban Transportation System (KUTS) project that is being implemented by Sarawak Metro.

Mazli expressed his gratitude to the Sarawak Chief Ombudsman and his team for visiting Sarawak Metro and looked forward to cooperating with UNIONS towards enhancing Sarawak Metro's services, especially when the KUTS passenger service is implemented.

"Having UNIONS in place is yet another good platform for people to ensure that they receive the proper service from government-linked companies such as Sarawak Metro," Mazli said.

"As such, we at Sarawak Metro will give our full cooperation with UNIONS, whenever needed," he added.

For media enquiries, please contact the Sarawak Metro Corporate Communication team :

Letitia Samuel, Media Senior Manager

+6(016) 800 4516

[letitia.samuel@mysarawakmetro.com](mailto:letitia.samuel@mysarawakmetro.com)

[www.mysarawakmetro.com](http://www.mysarawakmetro.com)



Meanwhile, Dato Sri Abdul Ghafur explained briefly on the roles and the responsibilities of the Ombudsman and UNIONS, as stipulated in the Sarawak Ombudsman Ordinance.

He pointed out that as a relatively new organisation, many were still unaware about the Ombudsman concept and system in Sarawak and the functions of Ombudsman.

“It is important not only for ordinary citizens to know about the functions and benefits of the Ombudsman but also for organisations such as government departments, agencies and government-linked companies to have a better understanding of what we do,” he said.

Ends.

Photo:



Caption: Mazli (5<sup>th</sup> from right) and Sarawak Metro team with the delegation from UNIONS, led by Sarawak Chief Ombudsman, Dato Sri Abdul Ghafur Shariff (7<sup>th</sup> from left).

For media enquiries, please contact the Sarawak Metro Corporate Communication team :

**Letitia Samuel**, Media Senior Manager

+6(016) 800 4516

[letitia.samuel@mysarawakmetro.com](mailto:letitia.samuel@mysarawakmetro.com)

[www.mysarawakmetro.com](http://www.mysarawakmetro.com)



**SARAWAK METRO SDN BHD (201801007738)**  
A Member of the SEDC Group of Companies

16-01A, Level 16, Gateway Kuching,  
No. 9, Jalan Bukit Mata Kuching,  
93100 Kuching, Sarawak, Malaysia.

Tel: (082) 524 222  
Fax: (082) 524 224  
E-mail: [info@mysarawakmetro.com](mailto:info@mysarawakmetro.com)  
Website: [www.mysarawakmetro.com](http://www.mysarawakmetro.com)

### About Sarawak Metro and KUTS project:

Sarawak Metro Sdn Bhd (Sarawak Metro), a wholly owned subsidiary of Sarawak Economic Development Corporation (SEDC), has been entrusted by the Sarawak Government to modernise public transport through the Kuching Urban Transportation System (KUTS) project.

Sarawak Metro is the implementer, operator and maintainer of the KUTS project.

The project is being developed in phases, and Phase 1 includes the development of three lines: the Blue Line from Rembus in Kota Samarahan to Hikmah Exchange in the city centre; the Red Line, from Kuching Sentral to Pending; and the Green Line, from Pending to Damai.

Construction of the first package for the Blue Line is expected to complete by the fourth quarter of 2025 and all three lines are scheduled to be fully completed by the end of 2027.

The backbone of the KUTS project is the introduction of the zero-emission Autonomous Rapid Transit (ART) hydrogen vehicles.

The ART vehicles will be operated on dedicated lanes, meaning they will not share the lane with other road users. The ART hydrogen vehicles will run on rubber tires, and hence the dedicated lanes will be trackless. The lanes will mostly be at-grade (road level) while certain sections of the alignment will be elevated.

The ART operation will be supported by a network of feeder buses, which will also consist of hydrogen-powered vehicles to offer the 'first mile and last mile' connectivity for commuters.

The move to use hydrogen is in line with the Sarawak Government's aspirations to advance the hydrogen economy and to decarbonise public transport in Sarawak.

For media enquiries, please contact the Sarawak Metro Corporate Communication team :

Letitia Samuel, Media Senior Manager

+6(016) 800 4516

[letitia.samuel@mysarawakmetro.com](mailto:letitia.samuel@mysarawakmetro.com)

[www.mysarawakmetro.com](http://www.mysarawakmetro.com)



CERTIFIED TO ISO 9001:2015  
CERT. NO. : QMS 03878



CERTIFIED TO ISO 14001:2015  
CERT. NO. : EMS 01001



CERTIFIED TO ISO 45001:2018  
CERT. NO. : OHS 00918

